

APPENDIX 3.7  
(referred to in paragraph 3.84)

**Comparison of characteristics and prices for certain  
Neopost and AMS franking machines**

The tables below compare the prices and characteristics of certain Neopost and AMS machines, drawing on the descriptions in *What to Buy for Business* magazine's annual review of franking machines in 1998, 2000 and 2001. The choice of machines to compare is subjective: we have chosen comparisons where the functionality of the machines appears to be similar in most important respects, although differences may exist between them, including aspects not reflected in these tables.

TABLE 1 Comparison 1998

Segment	Low end	Low end	Low end	Low end	Mid range	Mid to high range
Characteristics	Ascom SMILE	Neopost SM22-50/SM22-60	Ascom 120/304	Neopost 5450	Ascom 220/304	Neopost 8550/8860
Maximum cycle speed	2,400	2,100	3,600	3,600	7,200	6,000
List price	£1,254	£1,295	£1,581	£1,955	£3,030	£3,750
Printer type	Ink cartridge	Thermal transfer	Ink cartridge	Ink cartridge	Ink cartridge	Ink cartridge
Recommended monthly usage	Up to 1,500	2,000	1,500–4,000	2,000	4,000	20,000
PC interface	Yes	No	Yes	No	Yes	No
Service: inspection only	£38.40	£70	£56	£70	£56	£80
Service: comprehensive	£93.30	£139	£120	£147.50	£170	£258.50
Comment	Automatic date change available  Cost centre accounting available	No postal scale interface  Cost centre accounting available	2 separate units. The 120—the base. The 304—the attachable electronic meter Cost centre accounting and PC interface	No postal scale interface	Can link with folders & inserters  Relatively high 12mm maximum thickness	No postal scale interface  Only 6mm maximum thickness
What To Buy for Business ratings	WTB Good Value	WTB Worth A Look	WTB Good Value	WTB Good Value	WTB BEST BUY for middle range	Not on WTB recommended shortlist for this range
and comments	High end features on a low end machine	Speed is a little slow	Sturdy, no frills			

Segment	Mid to high end	Mid to high end	Mid to high end	High end	High end
	<b>Ascom</b> 337/324	<b>Neopost</b> SM75-60	<b>Neopost</b> SM78-50/-60	<b>Ascom</b> 335 (Super Heavy Duty)	<b>Neopost</b> SM94-50/-60
<i>Characteristics</i>					
Maximum cycle speed	10,000	10,000	10,000	12,000	12,000
List price	£5,486	£6,040	£7,125	£9,064	£9,845
Printer type	Ink cartridge	Ink cartridge	Ink cartridge	Ink cartridge	Ink cartridge
Recommended monthly usage	4,000+	70,000	70,000	4,000+	70,000
PC interface	Yes	Yes	Yes	Yes	Yes
Service: inspection only	£56	£TBA	£95	£56	£95
Service: comprehensive	£249.50	£TBA	£603	£464	£789.50
Comment	The automatic feeder is optional	Includes automatic envelope feeder	Unlike the previous two models there is no automatic date change	There is no automatic date change	Automatic feeder and sealer come as standard
	12mm envelope thickness	10mm envelope thickness	9mm envelope thickness	"Disappointing" 10mm thickness	12.7mm envelope thickness
<i>What To Buy for Business ratings and comments</i>	WTB Worth A Look for this range	WTB Worth A Look for this range	WTB Worth A Look for this range	Not recommended for this range	WTB Good Value

\**What To Buy for Business* ratings:

Best Buy: The machines which are the most attractive to potential purchasers, with good all round features and performance at a competitive price

Good Value: Machines that don't quite make the top rank. Good value for money for the level of features that they have.

Worth A Look: These machines are well above average, but they are not outstanding. Might be good for specialist needs.

Worth Watching: These are new machines usually not yet launched, but worth thinking about. The machine is a potential award winner.

Source: *What to Buy for Business*.

Segment	Low end	Low end	Low end	Low end	Mid range	Mid to high range
Characteristics	Ascom SMILE	Neopost SM22	Ascom 120/304	Neopost 5460	Ascom 220/304	Neopost IJ65
Maximum cycle speed	2,400	2,100	3,600	3,600	7,200	8,100
List price	£1,318	£1,495	£1,661	£2,158	£3,183	£3,500
Printer type	Microline 280 Impact printer	Thermal transfer	Microline 280	Ink cartridge	Microline 280	Inkjet cartridge
Recommended monthly usage	Up to 1,500	2,000	1,500 - 4,000	2,000	4,000	20,000
PC interface	Yes	No	Yes	No	Yes	Yes
Service: inspection only	£40.40	£75	£59.10	£75	£59.10	£86
Service: comprehensive	£98.50	£148	£142.20	£157	£193.30	£287
Comment:	'Slightly disappointing'  It doesn't offer any slogan blocks as standard  Low envelope thickness of 6.35mm	Has postal interface  Offers 1 free slogan block  Slow cycle speed, 6mm envelope thickness	2 separate units. The 120—the base. The 304—the attachable electronic meter 1 slogan block is included with the price  Cost centre accounting and PC interface	No postal interface  1 slogan block as standard  No automatic date change	Recommended usage is low  Can link with folders & inserters  Relatively high 12mm maximum thickness	Has postal interface  Maximum cycle speed is above average for this range 'Generous' 16mm max thickness
What To Buy for Business ratings and comments	*WTB Worth A Look  Impact printer makes it noisy.	Not recommended for this range Lacks style	Not recommended for this range Sturdy, no frills	Not recommended for this range 'A basic franker', a bit pricey	WTB GOOD VALUE for middle range Automatic envelope feeder, sealer and stacker—on offer	BEST BUY for this range Exciting, new machine

<i>Segment</i>	<i>Mid to high end</i>	<i>Mid to high end</i>	<i>Mid to high end</i>	<i>High end</i>	<i>High end</i>
<i>Characteristics</i>	<b>Ascom</b> 320/324	<b>Neopost</b> SM75	<b>Ascom</b> 337/324	<b>Ascom</b> 335 SHD	<b>Neopost</b> SM95
Maximum cycle speed	10,000	10,000	10,000	12,000	14,400
List price	£4,783	£5,573	£7,125	£9,523	£9,023
Printer type	Microline 280	Ink roller	Integral/Microline	Microline 280	Ink roller
Recommended monthly usage	4,000+	40,000	4,000+	4,000+	100,000
PC interface	Yes	Yes	Yes	Yes	Yes
Service: inspection only	£59.10	£101	£59.10	£55.10	£101
Service: comprehensive	£278.80	£346	£316	£515.10	£587
Comment	Options: feeder, sealer, stacker  Recommended usage: low  12mm maximum envelope thickness	Includes automatic envelope feeder  Too many features are not standard, they are optional 10mm maximum thickness: adequate	Automatic date change available  Recommended usage: low  12mm envelope thickness	Automatic feeder, sealer come as standard Recommended usage: low  'Disappointing' 10mm envelope thickness	Automatic date change  14,400 cycle speed is 'super fast'  'Generous' 16mm thickness
<i>What To Buy for Business</i> ratings and comments	WTB GOOD VALUE  Rugged, not stylish	WTB Worth A Look for this range Good all round modular machine	WTB Worth A Look for this range Modularity is its strong point	WTB Good Value  Solid work	BEST BUY for this range Modularity is its strongest point

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*Source: What to Buy for Business.*

Segment	Mid range	Mid range	Mid to high end	Mid to high end	High end	High end
Characteristics	Ascom 120/304	Neopost 5460	Ascom 320/324	Neopost SM75	Ascom AUTOMAIL	Neopost SM85
Maximum cycle speed	3,600	3,600	10,000	10,000	12,000	12,000
List price	£1,710	£2,265	£4,926	£5,573	£15,669	£7,528
Printer type	Impact	Ink-jet	Impact	Ink roller	Impact	Ink roller
Recommended monthly usage	2,500–4,000	2,000	4,000+	40,000	100,000	40,000
PC interface	Yes	Yes	Yes	Yes	Optional	Yes
Service: inspection only	£62.80	£79	£62.80	£106	£62.80	£106
Service: comprehensive	£151.00	£164	£296	£363	£947.00	£506
Comment	Postal scales interface  Impact printer makes noise  6.5mm maximum thickness—basic	No postal interface  Cycle speed: basic	Options: feeder, sealer, stacker  Recommended usage: low  12mm max envelope thickness	Includes automatic envelope feeder  Too many features are not standard, they are optional 10mm maximum thickness: adequate	Automatic bar code reader, feeder, sealer are integrated Same speed as 335 SHD  'Disappointing' 10mm envelope thickness	With auxiliary printer  Postal scales interface  Feature set: basic—hard to compare to AutoMail
What To Buy for Business ratings and comments	Not recommended	Not recommended for this range 'Uninspiring'	Not recommended for this range	Not recommended for this range Lack of standard features	Worth A Look  But PB Paragon better	GOOD VALUE

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